

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Art Unit:

Serial No.:

Applicant:

09/246,389

Examiner: G. Gauthier

PATENT

Filed:

February 9, 1999

Anthony J. Dezonno

For:

SELECTIVE MESSAGING IN A

MULTIPLE MESSAGING LINK ENVIRONMENT

RECEIVED

Attorney

JUL 3 0 2003

Docket No.:

71392

Technology Center 2600

## AMENDMENT B

Commissioner for Patents Washington, D.C. 20231

Sir:

In response to the Office Action of May 19, 2003,

please amend the application as follows:

## In the claims:

(Amended) A method of reducing message traffic among peripherals of an automatic call distributor, such method comprising the steps of:

forming a message table in a first peripheral of the automatic call distributor; and

forwarding a message from received by the first peripheral from a source peripheral to a second peripheral of the automatic call distributor based upon a content of the message table.

(Origina1) The method of reducing message traffic as in claim 1 further comprising entering an identifier of a message to be forwarded into the formed message table in the peripheral.

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AMENDMENT TRANSMITTAL LETTER (Large Entity) Applicant(s): Anthony (100 Control of the control of						Docket No. 6065-71392		
Serial No. 09/246,389	Serial No. 7 1 2 8 2003 Filing Date 02709/1999			Examiner G. Gauthier			Group Art Unit 2645	
Invention:  SELECTIVE MESSAGING IN A MULTIPLE MESSAGE LINK ENVIRONMENT  RECFIVED								
TO THE COMMISSIONER FOR PATENTS:					_	JUL	3 0 2003	
Transmitted herewith is an amendment in the above-identified application.  The fee has been calculated and is transmitted as shown below.					Ţe	Technology Center 2600		
		CLAIMS A	AS AMENDED					
	CLAIMS REMAINING AFTER AMENDMENT			R EXTRA	RATE		ADDITIONAL FEE	
TOTAL CLAIMS	25	25 =			x \$1	8.00	\$0.00	
INDEP. CLAIMS	3 -	3 =		0	x \$8	4.00	\$0.00	
Multiple Depender	nt Claims (check if appl	licable)					\$0.00	
. TOTAL ADDITIONAL FEE FOR THIS AMENDMENT \$0.00								
No additional fee is required for amendment.  ☐ Please charge Deposit Account No. in the amount of ☐ A check in the amount of to cover the filing fee is enclosed.  ☐ The Director is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. ☐ Any additional filing fees required under 37 C.F.R. 1.16. ☐ Any patent application processing fees under 37 CFR 1.17.  ☐ Dated: July 23, 2003 ☐ I certify that this document and fee is being deposited am July 23, 2003 with the U.S. Postal Service as first class mail under 37 C.F.R. 1.8 and is addressed to the								
cc:				Commissione 22313-1450. Signa	ar for Paten	ts, P.O. E	Box 1450, Alexandria, VA  Region of the contract of the contra	
				Typed or Printed Name of Person Mailing Correspondence				